



- Visiting hours will be 10:00am-5:30pm 7 days a week. The last visit for the day will be at 5:00pm.
- **If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 state declared public health emergency**
- Visitors must be 18 years of age or older or accompanied by an adult 18 years of age or older.
- Only two visitor per resident at a time (this may vary depending on census/regulations.)
- The maximum number of visitors at any given time can fluctuate as it correlates with the facilities in-house Census. The number for the day will be posted on the front door.
- When arriving for your visit please ring the doorbell and wait for staff to come and facilitate your screening. **PLEASE DO NOT COME INTO THE BUILDING.**
- Visitors must call and make an appointment **no unauthorized visitation** will be allowed. Visits **MUST** be scheduled at least 48 hours in advance. This allows staff to create a schedule for the day ensuring that all areas are sanitized and ready for each visit.
- All visitations will be 30 minutes. This is to ensure that the area is cleaned and sanitized for the next visit. This also ensures each resident has the ability to have a visit during each said week.
- All visitations will be outside weather permitting. If the weather does not permit visits will be held inside in a well-ventilated area. The same rules will apply to this visit. If the visit is inside you will be brought to the specific destination by staff for the visit. If the weather changes during the visit it will be cancelled. If this happens you will be able to schedule another visit for the week if there is a slot available.

Birchwood Suites



Enhanced Assisted Living & Memory Care Community

- All visitors must pass a wellness screening before each visit. Failed screenings will result in the visitor being placed on a 14-day restriction of your visitations. The visitor will be able to resume visitations on the 15th day permitting the visitor passes the Wellness screening.
- Each resident is entitled to 2 visits per week.
- Visitors must wear a facemask during the entire visit. Please make sure that you arrive at the facility with a mask. Keeping our residents and staff safe is crucial, although we will provide a mask if needed but our supply is limited.
- All visitors must sanitizer and/or wash hands prior to each visitation. We will provide either hand sanitizer and/or hand washing stations to meet this requirement.
- All visitors must present a negative Covid-19 test result taken within 7 days of the scheduled visit. This is to be brought to the facility the day of the visit **NO EXCEPTIONS.**
- If you are more than 10 minutes late for your visit the visit will need to be rescheduled. This is to ensure that all residents receive their scheduled visit for the day and comply with DOH regulations with sanitizing and cleaning between visits.
- We will also continue to provide virtual (facetime) visits for all residents.
- Please be advised that if the resident, which you are wishing to see has Covid-19 or currently is exhibiting symptoms they will be restricted from visits until they have a Covid-19 negative test result.
- At any time, the facility has the right to restricts visits to ensure the safety of the residents and the facility.